

CONFIDENTIAL

REPUBLIC OF KENYA



**MINISTRY OF INFORMATION, COMMUNICATIONS AND
TECHNOLOGY**
Office of the Cabinet Secretary

Telephone: +254-020-4920000/100

Fax: 315147

If calling or telephoning as

When replying please quote:

Ref. No. **MIC/CONF/18/01**



Teleposta Towers
P.O. Box 30025-00100
NAIROBI

14th August, 2013

Ms. Nancy Gitau

Senior Political Advisor to H. E. The President

Executive Office of the President

State House

P O Box 40530

NAIROBI

Dear

RE: AGENDA TO ENSURE CONSUMERS ARE PROTECTED

This is to acknowledge the receipt of your circular ref.SH/16/5(61) dated 31st July, 2013 on a report from Consumers Federation of Kenya (COFEK) to H. E. The President on their agenda to ensure consumers are protected.

I have taken note of the issues raised with respect to ICT Sector and wish to reiterate that the Ministry has put in place an institutional, policy and regulatory framework that addresses most of the concerns outlined in the paper including universal services obligations and access to ICTs, appropriate legislation on privacy, merger of ICT institutions (establishment of the Kenya ICT Authority) to minimize duplication of roles and resources, commitment to expand broadband infrastructure, infrastructure sharing in communications services delivery, etc.

Other consumer concerns particularly those touching on civil liberties such as Freedom of the Media (Article 34), Right to Privacy (Article 31), Access to Information (Articles 35) etc are all being addressed through appropriate ongoing policy and legislative interventions.

CONFIDENTIAL

CONFIDENTIAL

In my view therefore, consumer concerns raised by COFEK are being handled appropriately by the Ministry through concluded and/or ongoing policy and legislative interventions.

Yours

Fred Matiang'i, PhD
CABINET SECRETARY

Copy to: Mr. Stephen Mutoro

Secretary General

Consumers Federation of Kenya (COFEK)

Ngong Rd/Ring Rd Kilimani

NAIROBI



CONFIDENTIAL